

## Edimax Soho Products Warranty Rules and Procedures

### 1. Equipment covered by specified warranty rules and procedures

Devices covered by following rules must satisfy **all** conditions listed below:

- devices specified on the list (*Attachment 1*)
- Customer must provide proof of purchase (check, receipt or invoice) issued by shop.
- devices from primary market (not re-sold)

### 2. Warranty period

2 years warranty based on date of purchase (confirmed by proper documentation i.e. final invoice).

### 3. Warranty limitations

- devices damaged by external force (overvoltage, flood, thunderstorm etc.) - not covered
- devices opened by unauthorized personnel - not covered
- devices used in unapproved way (indoor devices used outdoor etc.) - not covered
- damage to external devices including loss of data - not covered
- original power adapter - limited to 1 years
- batteries - limited to 6 months
- devices accessories excluding original power adapters - limited to 90 days

### 4. Warranty procedure

Reporting place:

Warranty supported by point of sale, please report to point of sale

or,

Contact Edimax Russia using phone +7-499-3501935 or e-mail [support@edimax.ru](mailto:support@edimax.ru)

contact will result in process speed-up but it is not obligatory.

Returning place:

All devices reported should be returned to point of sale.

## Attachment 1

### Soho devices covered by Warranty Rules and Procedures

#### **2 Years warranty covered devices:**

1. All devices BR-xxxxxx series
2. All devices EW-xxxxxx series
3. All devices IC-xxxxxxx series
4. All devices SP-xxxxxx series
5. All devices HP-xxxxxx series
6. All devices EU-xxxx series
7. All devices EA-xxxx series
8. All devices EN-xxxx series
9. All devices 3G-xxxx series
10. All devices ES-xxxx series
11. All devices GS-xxxx series
12. All devices AR-xxxx series
13. All devices IE-xxxx series
14. All devices PS-xxxx series
15. All devices ET-xxxx series