EdimaxPro SMB Products Warranty Rules and Procedures

1. Equipment covered by specified warranty rules and procedures

    Devices covered by following rules must satisfy **all** conditions listed below:

    - devices specified on the list *(Attachment 1)*

    - devices bought from authorized distributor

    - devices from primary market (not re-sold)

    - devices registered by end-user **or** installer within 2 weeks from final purchase date by end-user (confirmed by proper documentation i.e. final invoice)

2. Warranty period

    3 years warranty[1] based on installation date (confirmed by proper documentation i.e. final invoice)**.**

3. Warranty limitations

    - devices damaged by external force (overvoltage, flood, thunderstorm etc.) - not covered

    - devices opened by unauthorized personnel - not covered

    - devices used in unapproved way (indoor devices used outdoor etc.) - not covered

    - damage to external devices including loss of data - not covered

    - original power adapter - limited to 1 years

    - batteries - limited to 6 months

    - devices accessories excluding original power adapters - limited to 90 days

4. Warranty procedure

    Reporting place:

    Direct verification with Edimax Russia Technical support team, contact using phone +7-499-3501935 or e-mail support@edimax.ru is necessary to speed-up process and confirm RMA case need to proceed[2]

    Warranty supported by point of sales, please report to point of sales after confirming RMA case with Edimax Russia Technical support team.

    Returning place:

    All devices reported should be returned to point of sales.

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1. For details please check table in attachment.
2. For process speed up.

Devices covered by SMB Products Warranty Rules and Procedures

3 years warranty after purchase/installation:

Access Points	Access Points	Switches PoE	Switches	PoE accessories
WAP1750	CAX1800			
WAP1200	Office 123			
CAP1300	CAP1300 Office +1			
IAP1200				
CAP1750				
CAP1200				
CAP300				

2 years warranty after purchase/installation all listed and not listed models

Access Points	Controllers	Switches PoE	Switches Websmart	PoE accessories
OAP1750	APC500	GS-5424PLG	GS-1026 V2	GP-101SF
OAP900		GS-1008P	GS-1016	GP-101IT
EW-7303APn V2		GS-1008PL	ES-5800M V2	
EW-7428HCn		GS-1008PH	ES-5500M V2	
OAP1300		GS-1008PHE	ES-1024	
OAP1300 Office +1		ES-1008PHE	ES-1016	
		ES-5224P		
		ES-5216P		
		ES-5208P		
		ES-1008PL		
		ES-5104PH		
		ES-5808P		
		ES-1008P		
		ES-1008PH		

1. For details please check table in attachment.
2. For process speed up.